

Court Support Navigation

*Helping victims of domestic & family violence
navigate the criminal justice system*



You
matter

CatholicCare
CENTRAL QUEENSLAND

www.catholiccarecq.com



**The Court Support Navigator Program
is a domestic and family violence
response service designed to help victims
of domestic violence navigate
the criminal justice system.**

Court support is available to all victims of domestic and family violence, regardless of gender, race, religion, age, or any other individual characteristic or personal identification.

Domestic and family violence proceedings that are processed through the Rockhampton Magistrates, District, and Supreme Courts are eligible for court support services.

Our team's priority is to ensure that victims are safe, supported, informed, and empowered throughout their interactions with the criminal justice system.



**Victim safety
is our priority**



Supports available

While court support services are tailored to suit each victim's individual needs, available services can include:

- ✓ Providing information about court processes and timeframes.
- ✓ Negotiating for victims where special safety measures are required.
- ✓ Organising pre-court visits to familiarise people with the set-up and operation of a court room.
- ✓ Assisting victims to contact Police Prosecutions and legal counsel when seeking information.
- ✓ Assisting victims to understand and manage their expectation about process and potential outcomes.
- ✓ Assisting victims with pre and post major court dates, as well as attending court with victims while they give evidence.
- ✓ Providing information on victims' rights and financial assistance.
- ✓ Providing appropriate assistance on how to prepare and submit a Victim Impact Statement.
- ✓ Connecting victims to the Victim's Register and discussing post-court support needs.

Access:

Victims can access services through the Court Support Navigator program by a self-referral or agency referral.

Approach:

Our team work closely with other response agencies to provide a collaborative, integrated, and trauma informed service.

Victims may interact with several support agencies and providers throughout their criminal justice journey, with the navigator program intended to complement and add to existing available services.

Delivery:

All support services provided under the navigator program are culturally safe, trauma informed, inclusive, and emphasise accessibility.

A dedicated Court Support Case Worker will work with victims to deliver supports that appropriately consider their unique needs and individual situation.

Get started

For more information or to access services:



Call CatholicCare on: **(07) 4937 6200** or email: **courtsupport@catholiccarecq.com**



If immediate help and support is required: DV Connect offers a 24-hour Domestic Violence **Free Call Helpline 1800 811 811**



CatholicCare's Vision

To be the first-choice provider of professional community services in the Catholic Diocese of Rockhampton.



(07) 4937 6200

www.catholiccarecq.com

Find us on 

CatholicCare
CENTRAL QUEENSLAND